



NANTWICH TOWN COUNCIL

MINUTES OF THE POLICY COMMITTEE HELD ON 26th MAY 2022

Present – Councillors: Pam Kirkham (Chair), Andrew Martin (Vice Chair), Carole Thomas, John Statham, with Sheryl Birtles Deputy Clerk and Samantha Roberts the Town Clerk.

Also present: Councillors Peter Groves

1. APOLOGIES FOR ABSENCE

Apologies were received from Councillor Penny Butterill

2. DECLARATIONS OF INTEREST

There were no declarations of interest expressed.

3. MINUTES OF POLICY COMMITTEE OF 17th MARCH 2022

Committee approved the minutes of the Meeting held on 17th March 2022.

4. COMPLAINTS POLICY

Members considered the previously circulated revised Complaints Policy, with the Clerk providing some background information on updates that had been made. Councillor Statham requested a small word amendment to point 1.2 and it was suggested that 'Progress Report' should be included to timescales of point 5.5.

Resolved: It was resolved to recommend the approval of the Complaints Policy with the amendments to Full Council.

5. VEXATIOUS COMPLAINTS POLICY

Members considered the previously circulated report and draft Vexatious Complaints Policy. The Clerk advised members that the policy would complement the Complaints Policy and was drawn up following several complaints in 2021 which highlighted a need to be consistent and fair in the Town Councils approach.

Members discussed the policy and agreed to small wording changes on one point and removal of the 'scattergun' approach point.

Resolved: It was resolved to recommend that Full Council approve the adoption of the Vexatious Complaints Policy with the agreed amendments.

The meeting ended at 6.50pm

Signature of Chair :.....

Date :.....