

Date of Meeting: 25th November 2021

Public Convenience Survey Results

1. Purpose of Report

To receive an update on the outcome of the recent Public Conveniences survey to aid with the decision and recommendations relating to the Budget for 2022/23

2. Background

During the Summer the Town Council agreed to conduct a survey with residents, businesses and visitors to the town on proposals to re-introduce public conveniences at the old Snow Hill site. The result of the survey would guide the Town Council in its decisions relating to financing the proposal if supported by respondents. The survey ran via survey monkey from 17 August to 29 October 2021. Every home in Nantwich also received a leaflet through their door inviting them to respond to the survey.

In total there were 708 on line responses through survey monkey and 23 responses received in paper format.

3. Considerations

The attached charts provide some visual content to the on-line responses but some of the main areas for members to consider include:

Affiliation with Nantwich – Of the 708 online responses 597 were from residents of the town.

Public Convenience more like to use – 51% (340) would look to use Market Street toilets.

Difficulty accessing public conveniences – 65% (463) responses state that they have struggled to get access to public conveniences, and when asked why 81% gave the reason as there being no Sunday opening of public conveniences.

Would pay a charge of 20p – 57% (405) respondents would pay a small charge of 20p to use a public convenience.

First reaction to a proposal to consider refurbishing Snowhill – The very positive and positive responses to this question accounted for 81% (571) of respondents.

Snowhill, a facility that Nantwich needs – The definitely and probably needs responses to this question accounted for 82% (580) of respondents.

The paper responses received also reflect the results of the on-line survey with the all respondents supporting the idea of reintroducing public conveniences at Snowhill.

4. Recommendations

- 4.1** That members consider the responses received and make recommendations to Full Council for the re-introduction of toilets at Snowhill to be taken to the next stage of design and feasibility.
- 4.2** That members consider the financial implications for the project and make recommendations to Full Council to meet those financial demands taking into consideration the impact on the Budget for 2022 and/or the Capital Receipt Reserves.

5. Financial Implications

The actual cost of the project is currently unknown, but an estimate has been made during considerations of circa £75,000. A more detailed understanding of actual costs will be known following a design and feasibility decision. When the consultation was carried out the public were advised that the project would be funding through Capital Receipt reserves. The current balance of Capital Receipt Reserves stands at £512,645.

6. Equalities Impact

During the design and feasibility work consideration will need to be given on accessibility for users with physical limitations and parents with small children.

7. Personnel Implications

There will be no direct personnel implications as a result of the design and feasibility, however Council will need to consider personnel implications relating to service and maintenance of any new toilet facilities.

8. Environmental implications

The design and feasibility study will need to consider environmental implications with the aim of limiting any impact during construction and also considering options for a low carbon footprint design.

9. Consultation

This report and recommendations is as a result of an extensive consultation with residents, businesses and visitors to the Town.

Report Author: Samantha Roberts – Town Clerk