

As many Nantwich residents will be aware, at one time there were public toilets on the Snowhill car Park in the centre of the Town. In 2012 the Town Council took over ownership and management of the Snowhill toilets and due to the condition, the toilets were later closed. Over recent years the Town Council has considered options to re-introduce a toilet provision in the location, but it should be noted that councils are not obliged to provide public toilet facilities: furthermore, any expense related to any re-introduction would need to be covered by a proportion of residential Council Tax.

In November 2020, the Town contracted two public convenience providers to undertake an assessment on the former public toilet facilities at Snowhill. The intent was to assess the structure of the building and provide recommendations and design options for replacement or refurbishment.

To fund the project, Nantwich Town Council would need to raise approximately £79k. The funds would be raised through the use of Capital Reserves held by the Town Council, which would mean there would be no direct impact on residents' precept payments for 2022/23. The yearly revenue for the maintenance of the new toilets would be in the region of £12k per year. The funds for the maintenance of the toilets would be raised through the precept, which on a typical band D property would be about 11p per week. Overall, a Band D household would contribute approximately £6 per year to the maintenance of the toilets.

Now, Nantwich Town Council is inviting its residents and local businesses to take part in and complete a short online survey on whether there should be investment at the former Snowhill site to re-introduce public conveniences. The survey should take just a few minutes to complete: we would ask, however, that the survey be completed just once.

Please note that all data will be kept anonymous once analysed, and no individual will be linked to any facet of the data collected. Should you wish to be kept up-to-date with the findings of the working party and the outcome of this survey, please email [samantha.roberts@nantwichtowncouncil.gov.uk](mailto:samantha.roberts@nantwichtowncouncil.gov.uk).

1. How are you affiliated with Nantwich?
  - I live here
  - I work here
  - I have a business in the town
  - I visit the town
  
2. When outdoors in Nantwich, where would you most likely seek out a public toilet for yourself, your child, or another family member?
  - Restaurant, bar, café
  - Public building (Civic Hall, library)
  - Market Street Public Conveniences
  - Other place of business
  
3. How often do you use the Market public toilet facilities?
  - Never
  - Occasionally
  - Monthly
  - Weekly
  - Daily

4. Have you or a family member had difficulty accessing public toilets in Nantwich?
  - Yes
  - No
  
5. Are you aware of the Comfort Scheme operating in the Town? (a scheme with local traders to provide clean, safe and accessible toilets in the town centre for residents and visitors. Under the scheme participating businesses will allow members of the public to use their toilet facilities free of charge during normal opening hours).
  - Yes
  - No
  
6. If you answered yes to the above question, have you used the comfort scheme pre-covid 19?
  - Yes
  - No
  
7. Would you pay a small charge of 20p to use a Council public convenience facility?
  - Yes
  - No
  
8. What degree of inconvenience has been caused to you due to the closure of the Snowhill toilet block?
  - Extremely high
  - high
  - Moderate
  - Some
  - None
  
9. What is your first reaction to the proposal to refurbish Snowhill toilets facilities?
  - Very positive
  - Somewhat positive
  - Neutral
  - Somewhat negative
  - Very negative
  
10. When you think about public toilets at Snowhill, do you think they are a facility Nantwich needs or doesn't need?
  - Definitely needs
  - Probably needs
  - Neutral
  - Probably doesn't need
  - Definitely doesn't need

Please add any general comments below about the Snow Hill public toilet facilities.